

DEPARTMENT OF SOCIAL SERVICES  
744 P Street, Sacramento, CA 95814



October 27, 1986

ALL-COUNTY INFORMATION NOTICE NO. 1-98-86

TO: ALL COUNTY WELFARE DIRECTORS

SUBJECT: CURRENT AVAILABILITY OF TRANSPORTATION TO MEDICAL  
SERVICES AND/OR APPOINTMENTS

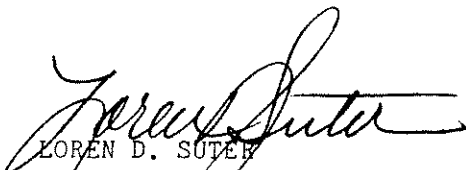
The State Department of Social Services is conducting on behalf of the Department of Health Services (DHS) a survey of county operations in order to obtain information as to the current availability of transportation to medical services and/or appointments. This information will be used to assist DHS in its efforts to reach a settlement in the case of Bingham v. Obledo.

Please provide the following information requested by DHS to Mr. Timothy Cornforth, Department of Health Services, Office of Legal Services, 714 P Street, Room 1216, Sacramento, CA 96814.

1. Attached is a list of some social service programs with transportation as a component service. Please provide the following information for each social service program in your county which has transportation to medical services and/or appointments as a component.
  - a. Name of program.
  - b. Indicate how transportation services are provided, i.e., by county vehicles, bus or taxi vouchers, or other means.
  - c. Are transportation services provided directly by the county or indirectly by contract? Please specify.
  - d. How does a person obtain transportation services under this program--by telephone call, written application, interview, etc.? Describe any administrative screening process used to prevent abuse.
  - e. Indicate the total number of Medi-Cal beneficiaries receiving services under the program during the most recent 12-month period for which you have records available.
  - f. Indicate any eligibility requirements, (i.e., age limits, disabilities, financial, etc.) for obtaining transportation services provided by the program. In addition, please specify whether Medi-Cal eligibility automatically qualifies a person.

- g. Describe any limitation on using transportation services provided under the program. For example, are such visits generally available for getting to all medical services and/or appointments or only in specific circumstances, such as urgent need (i.e., mother with child having high temperature and lacking a means of getting to the doctor)?
2. In the area of information and referrals does your county have staff available that can be contacted by a Medi-Cal beneficiary for assistance in getting transportation to medical services and/or appointments?
  - a. If yes, please provide the name and phone number of the person or program that a Medi-Cal beneficiary may call.
  - b. What is the total funding for this service for the most recent 12-month period for which records are available?
3. Please explain how your county utilizes transportation services available through other jurisdictions such as United Way, Department of Aging, etc. For example, are such agencies used as part of your information and referral service? Please specify.

Please provide the name and phone number of a person who can be contacted for answers to any follow-up questions concerning this survey. If you have any questions, you may contact Mr. Timothy Cornforth at (916) 322-9413.

  
LOREN D. SUTER  
Deputy Director  
Adult & Family Services

Attachment

cc: CWDA

## ATTACHMENT

Listed below are programs that include transportation components. Please use these programs as a partial list in your responses to the questionnaire. Our interest is in all available transportation service delivery methods that could be used in certain circumstances even though some services may be provided through a variety of contracts/methods.

1. In-Home Supportive Services
2. Family Planning
3. Other County Only Programs (OCOP)
4. Adult Day Health Care (OCOP)
5. Rehabilitation Services
6. Child Health and Disability Prevention
7. Refugee Assistance Program
8. Refugee Demonstration Program
9. Cuban-Haitian Program
10. Target Assistance Program
11. Information and Referral
12. Emergency Response
13. Family Maintenance
14. Family Reunification
15. Permanent Placement
16. Out-of-Home Care for Adults
17. Protective Services for Adults
18. Child Protective Services
19. Greater Avenues for Independence (GAIN)
20. Child Abuse Programs
21. Emergency Assistance
22. Foster Care
23. General Assistance
24. Other Grants, Contracts or Demonstration Programs
25. Special Services for Disabled
26. Volunteer Programs
27. Diagnostic Treatment Services for Children
28. Adoption Programs

In addition to the previously listed programs, we would appreciate a brief description of your activities and linkages to the following programs in the areas of transportation needs.

1. Older Californians Act
2. Multipurpose Senior Services Program (MSSP)
3. California Children Services Program (CCS)
4. Child Health and Disability Prevention Program (CHDP)